Agenda Item III.1

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JUL 1 1 2018

Town of Bristol

July 11, 2018

To the Water Commission of Bristol

We are requesting an abatement to our June 25, 2018 water bill. We were stunned when Jen Myers called us Friday morning, June 22nd, to inform us that our water usage was almost 150000. We had no inkling that we had a water leak. We immediately had our water turned off by Jill, Cyrus's wife. We could not get a plumber to access our leak until the following Tuesday, June 26. The plumber found a leak from the pressure relief valve, which was covered with insulation and plastic, thus not visible. There was never any sign of the leak. The following are the reasons we are asking for an abatement:

No sign of any leakage. Our water pressure was normal. We heard no running water or leakage sounds.

We have a digital meter and never check our water meter underneath the mobile home, as it is difficult to access it and we had no reason to check it.

Our March 26th bill was normal thus the leak must have occurred after the last reading.

We were gone to Florida for the entire month of May, thus were not consuming any water.

We hope you will take the above mentioned circumstances and grant us an abatement.

We would be happy to answer and questions or concerns. We look forward to hearing from you in a timely manner.

Thank you for your time in this matter.

Sincerely,

Everett and Nancy Lee

BRISTOL WATER DISTRICT PO BOX 249 BRISTOL VT 05443

WATER BILL JUNE 25, 2018

LOCATION OF SERVICE: 8 LAURITSEN LANE

METER READINGS: CURRENT: 06/21/18 160000

PREVIOUS: 03/12/18

13000

USAGE :

147000

AVERAGE DAILY USAGE: 1455 SERVICE CHARGE DAYS: 101

LEE, NANCY 8 LAURITSEN LANE BRISTOL VT 05443

ACCOUNT NUMBER:

205145-008

COMMENTS:

INTEREST ON ANY OVERDUE ACCOUNTS WILL BE CHARGED AT THE RATE OF 1.5% PER MONTH, AS WELL AS A FLAT FEE OF \$9.00.

DESCRIPTION .	UNITS	RATE	AMOUNT
METERED WATER SERVICE			999.63
DUE ON OR REPORT. 07/25/19		FOLDING DUE	

999.63

FOR PROPER CREDIT RETURN THIS PORTION WITH YOUR PAYMENT MAKE CHECK OR MONEY ORDER PAYABLE TO THE: BRISTOL WATER DEPARTMENT BRISTOL WATER DISTRICT UTILITY BILL JUNE 25, 2018

DUE ON OR BEFORE: 07/25/18 AMOUNT DUE: 999.63

To the same

ACCOUNT NUMBER : 205145-008

LOCATION OF SERVICE: 8 LAURITSEN LANE

LEE, NANCY 8 LAURITSEN LANE BRISTOL VT 05443

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