DominionTech
COMPUTER SERVICES

IT SERVICES
That Enable Your Town to Thrive

NEMRC
FUND ACCOUNTING

We believe towns should be accelerated by their IT, not overwhelmed by it.

For 20 years, DominionTech has been specializing in:

- **Fixed-Fee IT Support**
- **Cybersecurity**
- **Business Continuity Planning**
- **Cloud Services**

"I started NEMRC in 1986, to help Vermont municipalities transition to computerized tax billing and accounting systems. Today, we find ourselves dependent on productivity tools and technology that requires professional assistance, especially when it comes to cybersecurity & support. As such, NEMRC chose to partner with a local company who could provide the necessary protection and support to Vermont municipalities, in conjunction with our municipal applications.

This led us to DominionTech, and we partnered with them because of their experience, level of expertise and commitment to their customers. DominionTech will work with NEMRC to provide Vermont's municipalities with hardware and technical support at a level that all should be using in today's world. We strongly recommend that you consider upgrading your current tech support to this new partnership, as we all move to the age of 'cloud computing'."

Ernie Saunders
President of NEMRC

Let us handle the heavy lifting for you:

1

WE ANALYZE
Your Needs And Offices

2

WE IMPLEMENT
Customized IT Solutions

3

YOU THRIVE
On A Strong IT Foundation

See Reverse for Services

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DominionTech Services Selection Guide

	Security Essentials	DominionCare Complete
Centralized Services		
24/7 Monitoring of Windows Devices	✓	✓
Windows Patch Management	✓	✓
3rd Party Patch Management	✓	✓
Online Documentation	✓	✓
Computer Based Backup	✓	
Quarterly Infrastructure reporting	✓	✓
Monitoring of Networking Equipment	✓	✓
Internet Content Filtering	✓	✓
Desktop Optimization	✓	✓
Antivirus & Anti Ransomware Protection Subscription	✓	✓
System Log Review by Engineer	✓	✓
Web Based Secure File Share	✓	
Reactive Support		
Priority Phone Support	Discounted	✓
Instant Message Support	Discounted	✓
Helpdesk Remote Support Tools	✓	✓
Support for All Technology Vendors	Discounted	✓
Direct Support for All Users		✓
Unlimited On-Site or Remote Support		✓
"How To" Questions	Discounted	✓
24/7 Support for Mission Critical Issues		✓
Preventative Services		
Firewall/Security Appliance Log Review	✓	✓
License & Vendor Agreement Management	✓	✓
Monthly Internal and Network Vulnerability Scans	Quarterly	Quarterly
Battery Backup Review & Management		✓
Manufacturer Best Practices Review		✓
Scheduled Visit (Frequency based on Users)		✓
DominionTech Way Best Practices		✓
Centralized Services Report Analysis		✓
Monthly Disaster Recovery Testing		✓
Annual Security Review (ex. HIPAA, PCI, CJIS)		✓
Dedicated Virtual CIO		
Business Reviews	Discounted	Quarterly
5 Year Technology Plan with Budget	Discounted	✓
Business Impact of Technology Decisions	Discounted	✓
Technology Consulting		
New Computer Installations	Discounted	✓
Projects - estimated at less than 4 Hours	Discounted	✓
	$149/Network **$39/Computer** PER MONTH	**$129/User** PER MONTH

handwritten note: & 29/computer per month w/o file sharing & cloud backup