



MEDIA RELEASE

For immediate release: April 9, 2020

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ACTR COVID-19 Service Update

Effective Monday, April 13th ACTR, a division of Tri-Valley Transit (TVT), is implementing changes to its service delivery model in an effort to maintain the highest levels of safety for all of our drivers and passengers during this time. We thank you for your understanding and appreciate your cooperation while we continue to provide the most essential services.

All rides by appointment only

- All bus passengers are required to call 388-2287, by 6pm, one business day in advance of a trip need. (For a Monday trip, you must call on Friday.)
- Capacity of buses will be kept low to allow for social distancing onboard. Please leave an empty row of seats between you and the nearest person.
- Passengers will be screened by ride coordinators for potential exposure to the COVID-19 virus, whether you are exhibiting symptoms of illness, and to confirm your travel meets the definition of “essential”. Your trip may be denied based on this screening.
- Please don't request a seat if you can stay home or have access to another ride.

Facemask or cloth wrapping is required

- All drivers and riders aged two and up are required to cover nose and mouth with a facemask or other cloth wrapping to ride the bus.
- Per CDC guidance, cloth face coverings should fit snugly but comfortably against the side of the face, be secured with ties or ear loops, include multiple layers of fabric and allow for breathing without restriction.

Bus routes will be scaled back

- Middlebury Shuttle Bus will operate on a less frequent schedule (revised schedule will be posted at www.actr-vt.org on Saturday the 11th).
- Rutland Connector Saturday service is suspended.
- Rutland Connector midday service on weekdays is suspended.
- Burlington LINK Saturday service is suspended.

Delivery services are available

- TVT/ACTR can provide free delivery of pre-paid essential goods (food, medications, hardware, etc.) to Addison County residents who are elderly, disabled, or unable to self-transport. Call TVT/ACTR one business day in advance to schedule your service.

Thank You!

- We thank you for your support as we balance the essential need for transportation services with the critical requirement to observe “Stay Home / Stay Safe” orders.
- Any questions or input you may have about this change can be directed to Bill Cunningham, Regional Director, or Mary-Claire Crogan, Community Relations Manager, at info@trivalleytransit.org or 802-388-2287.

Tri-Valley Transit enhances the social, environmental, and economic health of the region by providing safe and accessible community transportation services for everyone. For more information, please contact them at 802-388-2287 or on the web at www.trivalleytransit.org.