

Jackman's of Bristol, Inc.

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July 7, 2020

To Whom it May Concern,

I am writing this in regards to our Water Bill around June 1st for \$2551.87. During the later part of the Winter, as the snow was melting, we noticed water bubbling up from the ground, by our office, located at 64 Jackman Drive. I spoke to Cyrus, the Water Department, who told me where the Meter pit was, and the shut off, so when were not Open, I could shut the water off, and avoid getting billed for more water. Cyrus, and myself found a Curb Stop, that was the towns, that he did not know of, that had been hit by snow plowing that winter, yet was under a pile of snow and no one could see what was going on, till the snow melted.

Jackman's of Bristol repaired the line, sent pictures to Cyrus, which he said were fine, before backfilling. I have been working here for 21 years and never knew that curb stop was there, nor did Cyrus, as it was a redundant valve anyway, with the water pit bing 10' from it, that the Town had Installed. I have paid the bill in Full, as I did not want any penalties, but would like the Town to consider some type of credit towards our Future Water Bills, as typically the Town would be the ones to fix Curb stops, if and When they fail. The fact that the curb stop was still in place, after the Meter Pit was Installed is no one's fault, yet this would never happened, if the curb stop had been removed, leaving nothing to be hit.

Jackman's of Bristol, has been a proud community member of Bristol, and would be grateful for any type of Credit towards this. You can see, with past bills, we are typically consistent with our Water usage, and paying of the

Bills. Please feel free to contact me with any questions. I thank you for your time in considering this request.

Sincerely,

A handwritten signature in blue ink, appearing to read "Timothy E. Bouvier". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Timothy E. Bouvier

Jackman's of Bristol, Inc.