

Bristol Town Administrator

From: Merchant, Kris <kmerchant@corp.wcvt.com>
Sent: Thursday, March 10, 2022 4:17 PM
To: Bristol Clerk
Cc: Bristol Town Administrator
Subject: Re: Internet Speed Town Office

Hi Sharon.

We can ABSOLUTELY set you up with better speeds.

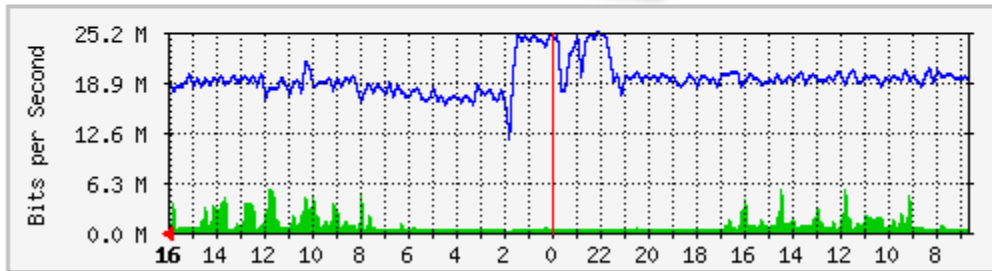
Your current speed is what the town has always purchased.

You are definitely peaking out on bandwidth. We have graphs that we can look at and it clearly shows that you could use a bump in speed:

Broadband: 4537914 (Town Of Bristol)

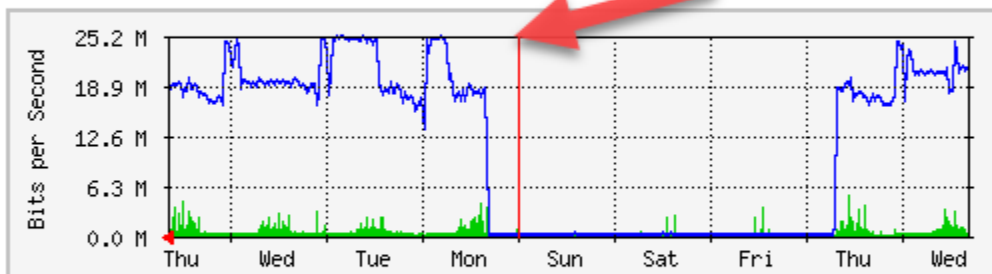
The statistics were last updated Thursday, 10 March 2022 at 16:03, at which time 'Broadband Customer 4537914' had been up for UNKNOWN.

'Daily' Graph (10 Minute Average)



	Max	Average	Current
In	5447.5 kb/s (19.8%)	1037.6 kb/s (3.8%)	720.4 kb/s (2.6%)
Out	25.1 Mb/s (91.1%)	19.2 Mb/s (70.0%)	18.4 Mb/s (67.1%)

'Weekly' Graph (30 Minute Average)



	Max	Average	Current
In	5290.2 kb/s (19.2%)	587.7 kb/s (2.1%)	602.1 kb/s (2.2%)
Out	25.0 Mb/s (91.0%)	11.3 Mb/s (40.9%)	18.9 Mb/s (68.7%)

The arrows are the areas you are peaking.

I apologize, there is not an easy way for me to be proactive in notifying you of your speed needs unless a request like this comes up.

As far as pricing and speed options:

You could have 50Mbps - 2X faster for only \$10 more per month

You could have 100Mbps - 4X faster for only \$23 more per month

You could have 500Mbps - 10 X faster for only \$38 per month

Or you could have what Ian has - 1000Mbps or 25X faster than your current connection for \$50/Month more.

It is as simple as a 30 second setting on our side and we are good to go!

I can add the extra to your monthly bill.

Kris Merchant

Sales Manager

Waitsfield and Champlain Valley Telecom

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From: Bristol Clerk <clerk@bristolvt.org>**Sent:** Thursday, March 10, 2022 2:49 PM**To:** Kris Merchant <kmerchant@gmavt.net>**Subject:** Internet Speed Town Office

Hi Kris

Our computers have been very slow, and the internet seems to lag a lot lately. Ian Albinson (Selectboard Chair) says it looks like we only have a 25 GB speed, and he has a TB at home (pays approx. \$129).

Please provide what speed we have, how much more can we get and what would the increase in cost be.

Thanks.

Sharon Lucia

Town Clerk

Town of Bristol

PO Box 249

Bristol, VT 05443

802.453.2410 x5

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NOTE: We are now open to the public. Our new office hours are Monday – Thursday - 8 am to 4:30 pm. The office is CLOSED on Fridays. Appointments are still required for research in the Land Records.

Please note that this email message, along with any response or reply, is considered a public record, and thus, subject to disclosure under the Vermont Public Records Law ([1 V.S.A. §§ 315-320](#)).