

Bristol Town Administrator

From: Jill Marsano <jill@vtums.com>
Sent: Tuesday, August 23, 2022 3:08 PM
To: Bristol Town Administrator
Cc: Bristol Clerk
Subject: Topic for Future Vote - Add Touchpad Inaccessibility Charge

Valerie,

Today, we drafted up a notice that will be placed on the doors of water customers who have touch pads that are not accessible or invisible. At this point, the notice will not have an exact fee amount but will refer to the Water Use Ordinance, Appendix B Fees.

Can you please put this on a future SB meeting to add this Inaccessibility Charge to the Rate Schedule so we can refer to it after the notices go up on this Q3 read (Sept. 12-16) for full assessment if not addressed by Q4 in mid-December?

Thanks!

<http://bristolvt.org/wp-content/uploads/2022/08/Appendix B Bristol Water Use Ordinance Policy and Fees 2021-10-25.pdf>

Jill Marsano
Owner/President
VTUMS Vermont Utility Management Services, LLC

[Please leave us a Google Review!](#)



APPENDIX B: SCHEDULE OF RATES AND CHARGES

1.00 Applicability:

This schedule applies to all existing and new Water District accounts.

1.01 Rate Structure:

- a. Metered Usage - Rate includes service charge based on equivalent user unit (E.U.) plus a rate per 1,000 gallons of usage.
One (1) Equivalent User Unit= Average Family= 2.5 persons @ 40 gallons/person per day =1 00 gallons per day.
Usage of 100 gallons per day or less will be charged a minimum of one (1) Equivalent User Unit service charge plus usage at a rate of 100 gallons per day.
Equivalent user values will be calculated to the nearest tenth.

1.02 Current Charges for Water Service:

- a. Service Charge: \$27.55/quarter per E.U.
- b. Usage Charge: \$5.31 per 1,000 gallons.
- c. Charges are billed on a three, (3) month basis and are due and payable within thirty (30) days after rendering of the bill.
(1) Delinquency Charges: Nine Dollars (\$9.00), plus an Interest Charge of one and one-half percent (1.5%) per month on the unpaid balance that is over thirty (30) days past due.
- d. For complete information about the payment of bills, see Section 10.00 and 24 V.S.A. Chapter 129.

1.03 Special Fees and Charges:

- a. Reconnect and/or Disconnect Fee: normal working hours \$40.00
- b. Reconnect Fee: after hours, holidays, weekends, \$100.00
- c. Unscheduled Meter Reading (example; property transfers) \$40.00
- ~~e.d.~~ **Inaccessible touch pad** **\$25.00**
- ~~d.e.~~ New Service Connection Fee: \$500.00
This fee is payable at the time of application for a new service connection. If the new connection is intended to include more than one account, the fee is to be paid for each new account. The cost of the meter(s), service line pipe, curb stop(s), Water Operator's time, appurtenances, and any other additional materials will be billed separately at the time of installation.
- ~~e.f.~~ Bulk Water Purchase (from Town hydrant):
 - (1) Up to ten thousand (10,000) gallons \$75.00 for Water User
\$100 for non-district request
 - (2) Over ten thousand (10,000) gallons is the rate as determined in 1.03e(1) plus \$4.00/each additional 1,000 gallons.
 - (3) Connection and disconnection charges, materials, and equipment (if any) at cost, plus labor at the current hourly rate of \$40.00 per hour set by the Water Commissioners.
- ~~f.g.~~ Temporary Service:
 - (1) All usage, Four Dollars (\$4.00) per one thousand (1,000) gallons. Minimum charge: Fifty Dollars (\$50.00).
 - (2) Connection and disconnection charges, materials, and equipment at cost, plus labor at the current hourly rate of \$40.00 per hour set by the Water Commissioners.

Amended 6/18
Amended 6/19
Amended 5/20
Amended 5/21
Amended 9/22

ATTENTION BRISTOL WATER CUSTOMER

THE WATER SYSTEM TOUCH PAD ON THE SIDE OF YOUR HOUSE OR BUILDING MUST BE:

- **CLEAR OF GARBAGE, PLANTS, BUILDING MATERIALS, VEHICLES, ETC. and**
- **EASILY ACCESSIBLE (I.E. NOT BEHIND AN OBSTRUCTION OR INSIDE OF AN ENCLOSED AREA).**

PLEASE ENSURE THE ABOVE GUIDANCE IS BEING FOLLOWED.

The touch pad looks like this and must remain black in color:



A \$25 FEE WILL BE ISSUED PER BILLING PERIOD AFTER DECEMBER 30, 2022 FOR ALL INACCESSIBLE TOUCH PADS AND THE WATER BILL WILL BE BASED UPON AN AVERAGE OF THE PREVIOUS FOUR WATER BILLS.

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