

Bristol Town Administrator

From: DominionTech Billing <billing@dominiontech.com>
Sent: Tuesday, May 9, 2023 10:16 AM
Cc: Jeff Smalley
Subject: Price Increase Effective 8.1.23

Hello,

As the economy and IT environments change, we have been evaluating our client agreements to ensure they have adequate protection and the right agreement types. As you may be aware we no longer accept new clients in the DominionCare Basic/Security Essentials program that you are part of. Now would be a good time for you to consider moving to one of our fully fixed support programs and we would highly suggest that you speak with Jeff Smalley our Business Development Specialist (jsmalley@dominiontech.com). As the landscape of technology has changed over the past few years, and with new cyber threats, it is imperative that you have a support agreement that is right-sized and includes all the services required to protect your business.


Separately, as you are likely aware, inflation and costs have skyrocketed and in order to keep our service value in line with costs and inflation, we will be implementing a 20% price increase effective August 1, 2023. While we are doing everything in our power to keep our costs under control, unfortunately the times necessitate a rather large increase.


Thank you for your continued partnership,




Morgan Pratt

Chief of Staff

 802-655-0880

 mpratt@dominiontech.com

 www.DominionTech.com

Schedule a Call Here!

<https://bookings.DominionTech.com/Morgan>

Current Client? Call Our Service Desk: (802) 318-4271



PLEASE DON'T KEEP US A SECRET! *Your personal referrals are the greatest compliment we can receive.*